



Evaluation Report

COLLEGE SECTOR COMMITTEE FOR ADULT UPGRADING
2008-2009

32 evaluations in total were submitted at the Managers' Meeting at the Valhalla Inn, Toronto on January 16, 2009. Percentages have been rounded up/down for simplicity's sake (so some may total 100% by +/- 1 point). All anecdotal comments are included where they were noted.

RATING SCALE:

Strongly Agree Agree Disagree Don't Know

CSC COMMUNICATION INFRASTRUCTURE

The CSC effectively represents college upgrading programs in the broader College community
32 responses (100%)

28(88%) 3(9%) 0 1(3%)

The CSC effectively represents the interests of the College Sector with MTCU
32 responses (100%)

28(88%) 3(9%) 0 1(3%)

The CSC provides accurate and effective information about College Sector programming to the broader literacy community
31 responses (97%)

23(74%) 8(26%) 0 0

The CSC distributes information to College Sector programs which enables programs to be current on new directions and resources
32 responses (100%)

28(88%) 3(9%) 1(3%) 0

I support the CSC forming a closer working relationship with the other sector organizations (CESBA, CLO, LLO)
32 responses (100%)

25(78%) 6(19%) 1(3%) 0

- Not sure what more needs to be done.
- And Coalition?

The CSC responds quickly to program requests for information
32 responses (100%)

27(84%) 4(13%) 0 1(3%)

The CSC uses the appropriate channels/contacts to communicate to/request information from my college
31 responses (97%)

25(81%) 6(19%) 0 0

- More info. to senior managers; senior managers (have) lack of knowledge across the college system

The current infrastructure of regional representation on the CSC Executive and regional meetings is effective in distributing and gathering information
31 responses (97%)

20(65%) 8(26%) 0 3(10%)

- Not always - depends on individual college participation.

I am well informed about college initiatives and the broader delivery system as a result of the efforts of the CSC

32 responses (100%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21(66%)	11(34%)	0	0

- I need to commit time to read everything; it is available!
- Not CSC's fault (but responded "Agree").

The hiring of a CSC Communications Coordinator will improve communications within the sector

30 responses (94%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
22(73%)	4(13%)	0	4(13%)

- Hard to improve on what has been, but will loosen the reins on Lynne.
- Too soon to tell

The relaunching of *College Matters* will improve communications

31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
21(68%)	8(26%)	0	2(6%)

Comments:

- I can't imagine how we could function as individual programs within this climate of change without the support of the CSC.

ANNUAL REPORTS

The Year End analysis of College sector stats is a valuable resource

31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27(87%)	3(10%)	0	1(3%)

- Crucial

The analysis of individual college stats is useful

31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26(84%)	3(10%)	1(3%)	1(3%)

- Crucial

The *Prepared for Success* report is important provincially and at my college

31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25(81%)	5(16%)	0	1(3%)

- Thank you!
- We have to keep doing it now.

The CSC produces these reports in a timely manner

31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
25(81%)	5(16%)	0	1(3%)

Comments:

- Reports were always useful but are now critical in the current climate of accountability.
- Very helpful.
- Don't know enough yet (to answer last 3 points).
- This longitudinal data is crucial to making our case.

AS REQUIRED REPORTS

I am aware that the CSC collects valuable information about issues of concern to colleges based on individual college requests

32 responses (100%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
26(81%)	6(19%)	0	0

My college has requested such a report during the past year

26 responses (81%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14 (54%)	3(12%)	1(4%)	8(31%)

The CSC produces these reports in a timely manner
29 responses (91%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24(83%)	1(3%)	0	4(14%)

Comments:

- We bring these to our VPA meeting to inform others.

WEBSITE

I was aware of and used www.collegeupgrading.ca
32 responses (100%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23(72%)	5(16%)	4(13%)	0

The redesigned website is an improvement in terms of content,
ease of use and design
30 responses (94%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20(67%)	4(13%)	1(3%)	5(17%)

- Haven't seen yet.
- Can't say yet.

I will be more likely to use the new website
32 responses (100%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
27(84%)	5(16%)	0	0

I will encourage the staff at my college to use the website
32 responses (100%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
30(94%)	2(6%)	0	0

Comments:

- We have always used the website. The changes make it even stronger.
- A very helpful site; key to explaining program to new staff, internal college and external partners.
- Was aware of website but can use it more.
- Great job on the website.

CURRENT INITIATIVES

Faculty at my college understand the importance of Essential
Skills and are implementing in the classroom
31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12(39%)	17(55%)	1(3%)	1(3%)

- Some do.
- Somewhat.

Staff at my college participated in Essential Skills training
offered by the CSC last year
28 responses (88%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11(39%)	11(39%)	2(7%)	4(14%)

- Can't recall - I think so!
- Some.

I will make staff aware of *Bare Essential*
29 responses (91%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
23(79%)	6(21%)	0	0

My college is delivering ACE Distance
31 responses (97%)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20(65%)	7(23%)	4(13%)	0

- Just moving into it.
- Will be.

My college is using ACE Distance materials in a blended delivery model

25 responses (78%)

- Just moving into it.
- Not yet but will be.
- Not yet.
- It's coming

6(24%) 4(16%) 11(44%) 4(16%)

My college is planning to use ACE Distance materials in a blended delivery model

29 responses (91%)

- Not yet but will be.
- I hope so.
- Will now.

18(62%) 9(31%) 0 2(7%)

If your college has an AU partnership, are Ace Distance courses being used to prepare participants for postsecondary?

25 responses (78%)

- No, but we will be investigating.
- Not yet.
- (A number of N/A responses)

9(36%) 4(16%) 5(20%) 7(28%)

My college will consider how *Employment Track Express* can be integrated into college delivery

31 responses (97%)

- I hope so.

19(61%) 11(35%) 0 1(3%)

I have used or advised new staff to use the Orientation Guides for new managers and practitioners available on the website

25 responses (78%)

- (Used) some info.
- Will now do so.

11(44%) 4(16%) 8(32%) 2(8%)

My college is moving forward with the action items identified During the Engaging the Frontlines project

30 responses (94%)

16(53%) 11(37%) 0 3(10%)

Comment

- CSC is taking a very strong lead on the Essential Skills.

OVERALL CSC EVALUATION

The CSC is effective at promoting College-delivered LBS/AU programming

32 responses (100%)

26(81%) 5(16%) 0 1(3%)

The CSC operates in a professional and effective manner

32 responses (100%)

30(94%) 2(6%) 0 0

The support of the CSC makes it easier and more efficient for my program to achieve its objectives

32 responses (100%)

26(81%) 5(16%) 0 1(3%)

Overall, the CSC meets my needs and/or expectations.

32 responses (100%)

28(88%) 4(13%) 0 0

Comment:

- Thank you!
- Awesome resource team.
- CSC is essential to our cause.

How would you rank the importance of the support which of the following organizations provide:

RATING SCALE:	Very Important	Somewhat Important	Not Important	Don't Know
1. 1. CSC 30 responses (94%)	<input type="checkbox"/> 29(97%)	<input type="checkbox"/> 0	<input type="checkbox"/> 0	<input type="checkbox"/> 1(3%)
2. 2. Regional Network 30 responses (94%)	<input type="checkbox"/> 13(43%)	<input type="checkbox"/> 14(47%)	<input type="checkbox"/> 2(7%)	<input type="checkbox"/> 1(3%)
3. Ontario Literacy Coalition 30 responses (94%)	<input type="checkbox"/> 5(17%)	<input type="checkbox"/> 14(47%)	<input type="checkbox"/> 7(23%)	<input type="checkbox"/> 4(13%)
4. Other Umbrella Organizations (La Coalition, ONLC, DLI) 28 responses (88%)	<input type="checkbox"/> 4(14%)	<input type="checkbox"/> 16(57%)	<input type="checkbox"/> 3(11%)	<input type="checkbox"/> 5(18%)

What in your opinion does the CSC do best?

- Hard to choose one. I think Lynne said it best in her opening remarks this morning - meeting the challenges of maintaining a provincial perspective in a regional organization.
- Frequent communication; numerous, timely and relevant projects and reports; meetings and conferences; networking people (helping people to connect).
- Communicating priorities, standards and giving a voice for the sector to MTCU.
- Allowing colleges to have a voice, keeping ahead of the game.
- Answer questions, advocate, research.
- Communication.
- Advocate, listen to "birdies".
- Explain MTCU.
- Meets immediate needs, very creative, glue that helps keep colleges together and informed.
- This event was great.
- Stays on top of issues and advocates on behalf of colleges.
- Networking, keeping us informed.
- Communicate, advocate, research.
- Act as a resource; act as an advocate.
- Data compilation; inform.
- Communicate; vision; programs; pulls together colleges for networking; advocacy.
- Gather information and advocate for colleges.
- Supporting colleges; reports that we can use at the college.
- Help keep us all together on track towards a common goal and represent us and our best interests with MTCU.
- Advocacy, especially as the advocates are so well informed and experienced.

What in your opinion does the CSC most need to improve?

- I can't think of anything.
- You're doing a great job - thanks.
- Collecting all college voices (*sic*) and presenting priorities to MTCU (second career, funding, etc.).
- More visibility?
- Add ALL managers from every site and college to the CSC distribution list. This should be easy to implement and will get so many more managers on board and make us stronger as a province:
- Rstumpo-ball@fanshawec.ca, [cqliesser@fanshawec.ca](mailto:cfliesser@fanshawec.ca), lwells@fanshawec.ca,
dmcewan@fanshawec.ca
- Communication - I am a manager and do not get email from CSC or Region.
- Keep up the great work Lynne.
- Perhaps meet more frequently, even with other groups, i.e., JC, Apprenticeship.
- Better access to more funds for training.
- Ensuring that adequate copies of textbooks and learning materials are available for immediate shipment to new registrants.
- Hard to say.

Thank you for your contribution!