

What did we learn?
June 5, 2007 AU, JC, Apprenticeship and EAS workshop

Participants indicated in their feedback that the following were helpful:

- binders with relevant information
- mixed groups for case scenarios
- nice to meet people from other departments especially trades and apprenticeship
- obtaining specific contact information for each trade related program
- opportunity to show what we have to offer

People liked sharing information about program and successes.

Liked the “realness” of seeing each others’ areas but wanted more structure with more information.

Like success stories coming from actual participants. Wanted to make sure that each program was duly recognized

Constructive feedback/gaps self identified for our improvement:

- Self directed tour was not useful, however, a guided tour would be more beneficial
- Big emphasis on Job Connect, there was no success story from EAS – will ensure we do this for next event, if applicable
- Assumed there would be more discussion about trades and apprenticeship programs offered by the college
- Would have liked more faculty/staff presentations with factual information – less talking from managers and more hands-on time
- Would have liked more formal introduction to each other
- Smaller group would have been better (we had about 75)

Improvements for next time:

- Provide specific information:
 1. this is our client base
 2. this is what we can do for the client
 3. this is the client’s experience
 4. stats on who we have helped
- be sure to include *all* programs in success stories and case studies
- more facilitated tour – go to different campuses as well
- Handouts to include skills needed upon entry to be successful (trades and apprenticeship)
- Outcomes of individual programs (employment, skill acquisition, certificates, laddering opportunities)

Specific outcomes/actions identified as a result of the PD day

- Contribution to the Trades and Apprenticeship Newsletter from other program areas
- More faculty/staff interaction (lunch room, borrowing materials)
- Increased referrals – Certificate of Qualification test preparation, math tutoring, JC employment leads and job readiness, EAS career pathing support
- Email distribution lists and contact sheets for staff and faculty in each area
- Develop referral forms – not fully implemented but happening
- More visits to each others' programs (Open House?)
- Recommendations to improve college website re interaction of programs and program information
- Need to develop flow chart showing pathways
- Need to improve information and marketing of each program in a combined way
- Need to educate from office staff about all the programs

Recognition of our ability to help each other with our mutual client/students' goals:

1. career identification,
2. academic support,
3. training, and
4. employment support

Most significant, "Overall we found the day productive and a very good introduction and hope there is another opportunity to get together even if it is campus specific."

Next one planned for Jan. 4, 2008.