

## **5 – 7 Encouraging Problem Solving with Your Clients**

Problem solving is the foundation of learning. The ability to solve problems is one of the most important skills to develop. Solving problems can affect how people get along with others and how well they succeed in school and at work. It must be valued, promoted, provided for, and sustained. Through an interactive and hands-on approach, this workshop will address the prerequisites that are necessary to problem solve, the four types of problems, and the role which support services can provide to clients in encouraging successful problem solving.

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Dale Long has been a professor in the School of Early Childhood Education at Seneca College since 1988. Returning to teaching from a 5 year term as Academic Chair for ECE, overseeing a large ECE Apprenticeship program, Dale is interested in helping students/apprentices become more autonomous in their learning, and thus supporting their success in apprenticeship programs. Dale has completed her Masters in Education at the Ontario of Institute of Studies in Education, with a specialty in curriculum development